

Architectural Hardware

FINISH DISCLAIMER

POLISH BRASS & SATIN BRASS FINISH

Polish brass and satin brass finishes are crafted to enhance the aesthetic appeal of the product, offering a luxurious and timeless appearance. However, due to the inherent properties of brass, these finishes are susceptible to natural tarnishing, oxidation, and wear over time. Factors such as exposure to moisture, humidity, air pollutants, skin oils, chemicals, or frequent handling may accelerate tarnishing or cause discoloration, patina development, or surface imperfections. These changes are considered normal and are characteristic of brass finishes, contributing to their unique, evolving charm.

To preserve the appearance of polish brass (which has a bright, mirror-like shine) and satin brass (which has a brushed, matte finish), regular maintenance is essential. We recommend cleaning with a soft, non-abrasive cloth and a mild, non-acidic cleaner specifically formulated for brass. Avoid harsh chemicals, abrasive materials, or excessive polishing, as these may damage the finish. For products used in high-humidity or coastal environments, additional care may be required to prevent accelerated corrosion.

Variations in color, sheen, texture, or minor imperfections may occur due to the artisanal nature of the finishing process, environmental exposure, or normal use. These variations are not considered defects but are inherent to the material and its craftsmanship. The manufacturer is not liable for changes in the appearance of polish brass or satin brass finishes resulting from natural aging, improper care, neglect, or exposure to unsuitable conditions. For specific care instructions, please refer to FHC Cleaning and Preventative Maintenance tips for Brass finishes or contact our customer support team.

By purchasing or using products with polish brass or satin brass finishes, you acknowledge and accept these natural characteristics and the need for ongoing maintenance to preserve their appearance. **This disclaimer clarifies that the finish natural evolution is expected and not covered under warranty, protecting the manufacturer or seller from liability for aesthetic changes.**