



FHC NO FAULT RETURN POLICY

FHC is committed to maintaining a fair and transparent return policy for our customers. The following guidelines detail the procedures for returning all stock merchandise.

UP TO 30 DAYS:

Return of stock items. Product must be unused and in the original packaging,

RETURNS 31-180 DAYS

All returns between 31 and 180 days must be approved by the Returns Manager. Stock products only, and they must be in their original packaging. A 20% restocking charge will apply, and there will be no freight credit.

RETURNS OVER 180 DAYS:

Returns over 180 days **will not** be allowed.

SPECIAL ORDER OR FABRICATED MERCHANDISE

Special order or Manufactured items are not returnable for credit. Orders for such merchandise can only be canceled with the approval of FHC and may be subject to a cancellation charge up to the full amount of the order for costs incurred.

RETURN POLICY FOR TOOLS:

All tool sales are final. Please inspect all tools upon receipt.

Tools will only be accepted for return due to a manufacturing defect and inspected by FHC Product Management, if approved all accessory components or other parts contained in the original packaging

Tools with signs of use, damaged, or altered by the user are not eligible for return. Tools returned to FHC without prior authorization will be returned to the purchaser.

RETURN POLICY FOR CLEARANCE ITEMS:

All clearance items are considered "Final Sale" and cannot be returned or exchanged. Clearance items may include discontinued products.

When purchasing clearance items, please review the product description, website images, and specifications before making a purchase.

When purchasing clearance items, you accept and agree to the sale terms and understand that no returns or exchanges will be accepted on these products.